

Community Heat Related Services (2025)

Activity or service to be provided	Organization	Location of Service	Point of Contact	Details
Communication support	St. Peters	301 Machleary Street	Darren Anderson - StPetersMaintenance@rcdvictoria.org - 236-628-1191	Will add communication materials to their website and possible their news bulletin. For communication distribution, email office staff - St. Peter's Office stpetersoffice@rcdvictoria.org and stpeters@rcdvictoria.org
Goods distribution	7-10 Club	Mobile	Gord Fuller - gorfathome@yahoo.ca - 250-797-0531	Can provide some staffing. Has canopies and four air conditioners that be brought to spaces if needed. Will continue to provide food on a mobile basis. Bagged lunches are typically equivalent to 2 meals. Consider putting communication materials in lunch bags. Willing to help in anyway - happy to work on short notice with EMCR funds
Staffing	7-10 Club	Mobile	Gord Fuller - gorfathome@yahoo.ca - 250-797-0531	
Communication support	7-10 Club	Mobile	Gord Fuller - gorfathome@yahoo.ca - 250-797-0531	
Communication support	BC Schizophrenia Society - Nanaimo Branch		Christine Ridell - vmanager@bccs.org	Continue to outreach and inform families about the vulnerability of those with schizophrenia to heat related health concerns so that can communicate this to their loved one. Can act as a distribution point for Heat Relief information.
Communication support	Canadian Mental Health Association	Mobile	Destiny Herman - Destiny.herman@cmhamidiland.ca / 250-713-3826	Can distribute communication materials to vulnerable populations through existing programming, outreach and housing units.
Wellness Checks	Canadian Mental Health Association	Mobile	Destiny Herman - Destiny.herman@cmhamidiland.ca / 250-713-3826	Mobile outreach team 7 days per week 9 to 5. Need access to EMCR funds to provide wellness kits through outreach.
Goods Distribution	Canadian Mental Health Association	Mobile	Destiny Herman - Destiny.herman@cmhamidiland.ca / 250-713-3826	
Communication Support	City of Nanaimo	411 Dunsmuir Street	Evan Lloyd - evan.lloyd@nanaimo.ca / 250-755-4572 Christy Wood - christy.wood@nanaimo.ca / 250-755-4430	Sharing of heat safety information
Hydration	City of Nanaimo	Water Stations - see comments for link	Evan Lloyd - evan.lloyd@nanaimo.ca / 250-755-4572 Christy Wood - christy.wood@nanaimo.ca / 250-755-4430	Water Fountains and Washrooms
Cooling facilities	City of Nanaimo	Misting Stations and Water Parks - see link	Evan Lloyd - evan.lloyd@nanaimo.ca / 250-755-4572 Christy Wood - christy.wood@nanaimo.ca / 250-755-4430	Misting Stations and Water Parks
Cooling facilities	City of Nanaimo	Recreational facilities - Beban, Bowen, Nanaimo Aquatic Centre, Oliver Woods, and Nanaimo Ice Centre	Evan Lloyd - evan.lloyd@nanaimo.ca / 250-755-4572 Christy Wood - christy.wood@nanaimo.ca / 250-755-4430	Can provide air conditioned space
Good Distribution / Wellness checks	City of Nanaimo	Community Safety Officers Outreach	Evan Lloyd - evan.lloyd@nanaimo.ca / 250-755-4572 Christy Wood - christy.wood@nanaimo.ca / 250-755-4430	Wellness checks and heat relief supplies - water, electrolytes (when EMCR funds are available)
Outreach	Island Crisis Care Society	702 Nicol Street	Violet Hayes - vhayes@icare.ca / 250-585-5505	Can offer outreach as well as Samaritan Place as a cooling space for housed vulnerable seniors during extreme heat emergencies only (Community Room).
Cooling centre	Island Crisis Care Society	702 Nicol Street	Violet Hayes - vhayes@icare.ca / 250-585-5505	
Communication support	Nanaimo Brain Injury Society	N/A	Kix Citton - ed@nbis.ca / 250-756-5600	Can distribute communication materials
Outreach	Snuneymuxw First Nation	N/A	Lance Point lancep@snuneymuxw.ca / 250-714-9993 Lea-Lah Manson lea-lahm@snuneymuxw.ca / 250-714-8792	Can provide water, ice, sunscreen and food. Can also provide their van for transportation. Can share heat relief information. Will have extra outreach staff on hand over the summer.
Cooling Facilities	Vancouver Island Regional Library	Nanaimo Harbourfront - 90 Commercial Street Nanaimo North - 6250 Hammond Bay Road Nanaimo Wellington - Country Club Mall	Eileen Gillette - egillette@viri.bc.ca Emily Mathews - emathews@viri.bc.ca	Can provide air conditioned space
Goods Distribution	Vancouver Island Regional Library	Nanaimo Harbourfront - 90 Commercial Street Nanaimo North - 6250 Hammond Bay Road Nanaimo Wellington - Country Club Mall	Eileen Gillette - egillette@viri.bc.ca Emily Mathews - emathews@viri.bc.ca	Can distribute water and other cooling supplies when EMCR funds are available
Communication Support	Vancouver Island Regional Library	Nanaimo Harbourfront - 90 Commercial Street Nanaimo North - 6250 Hammond Bay Road Nanaimo Wellington - Country Club Mall	Eileen Gillette - egillette@viri.bc.ca Emily Mathews - emathews@viri.bc.ca	Can distribute heat related services communications through various programs/services.
Goods distribution	Wisteria Community Association	Mobile	Tanya - wisteriacommunityass@shaw.ca / 250-591-6443	Can offer some cooling supplies and communication distribution via outreach meals
Communication support	SPO	N/A	Andrew Thornton - research@nanaimospo.com and Willow Hills - datacoordinator@nanaimospo.com	Can offer communication support via Slack Channel and can provide data collation supports

Cooling Facilities	Nanaimo Family Life Association	Unitarian Shelter	Erika Gagnon - e_gagnon@nflabc.org	Can provide daytime cooling space to all who need it; need access to EMCR funds.
Goods Distribution	Nanaimo Family Life Association	Shower Program (Caledonia Park)	Erika Gagnon - e_gagnon@nflabc.org	Can distribute cooling supplies at the shower program
Cooling facilities	Ministry of Social Development and Poverty Reduction	#101 - 2100 Labieux Road 108 Richards Street	niki.senko@gov.bc.ca daphne.hollins@gov.bc.ca	Can provide air conditioned space during office hours 9 am to 4 pm
Communication support	Ministry of Social Development and Poverty Reduction	Mobile	niki.senko@gov.bc.ca daphne.hollins@gov.bc.ca	Can distribute water and other cooling supplies and can assist with BC Hydro Air Conditioner Grant applications.
	Jane Osborne - Adult guardianship	N/A	E.jane.osborne - jane_osborne@telus.net	Can distribute communication materials
Goods distribution	Salvation Army	19 Nicol Street	Bern Muller - Bern.Muller@salvationarmy.ca / 250-619-1242 & Jaime Baruta - jaime.baruta@salvationarmy.ca / 250-714-1142	Can provide cooling space for those people staying on site (max 35 ppl). Will also provide outreach including water, hats, etc.
Communication support	Nanaimo Association for Community Living	N/A	Natalie Pryce - natalie.pryce@nanaimoac.org / 250-741-0224	Can distribute communication materials
Communication support	BC Housing	N/A	Renee Lormé-Gulbrandsen - rlgulbrand@tchousing.org	Can distribute communication materials
Communication support	Central Vancouver Island Multicultural Society	N/A	Angelika Valchar - AValchar@cvims.org & Use Beuachesne - lbeuachesne@cvims.org - 250-753-6911	Do not use EMCR funding. Do provide wellness checks at people's homes (for clients only). During extreme heat events they do invite people into their air conditioned space. Would gladly pass around communication material and have the resources to translate that material into other languages (e.g. Farsi & Ukrainian)
Wellness checks	Island Health (Mental Health & Substance Use Supports)	Mobile outreach - see contact info in comments	Mike Kirby - mike.kirby@islandhealth.ca / 250-740-1347 Ken Wright - kenneth.wright@islandhealth.ca / 250-514-1724	To Access: Primary Care Outreach: 250-714-3224 *Check Poster for regular clinic spots COR Homelessness Outreach: 250-741-7645 *All teams will have water, sunscreen, hats, on warmer days will have frozen treats, water soaked bandanas
Health Services	Island Health (Mental Health & Substance Use Supports)	Mobile outreach - see contact info in comments	Mike Kirby - mike.kirby@islandhealth.ca / 250-740-1347 Ken Wright - kenneth.wright@islandhealth.ca / 250-514-1724	Primary Care Outreach: 250-714-3224 *Check Poster for regular clinic spots COR Homelessness Outreach: 250-741-7645 *All teams will have water, sunscreen, hats, on warmer days will have frozen treats, water soaked bandanas
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Goods distribution	Mid Island Metis	Mobile	Guy Beaulieu - guy@guybeaulieu.ca / 250-606-1212	Can provide a mobile service to distribute water and cooling supplies with EMCR funds when available.
Good Distribution / Training	Island Health (Addiction Medicine and Substance Use Services)	N/A	Shannon Witham - Shannon.Witham@islandhealth.ca / 236-638-9554	Coordinate harm reduction training and supplies for emergency cooling sites.
Communication support	Community Health Network	N/A	Jane Vinet - janev@uwbc.ca	Can support communication of extreme weather events and/or heat related info to other community agencies regionally